

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	Pear Tree Specialist School				
<b>Contractor name</b>	Eric Wright Construction Ltd				
<b>Onsite contact(s)</b>	Dominic Gallagher				
<b>Site ID number</b>	83713	<b>Visit no.</b>	1	<b>Visit date</b>	08/01/2015

### Site description, context and location

Demolition of a multi- storey red-brick building & replacement with new single storey special needs teaching facility within the precincts of an existing special needs school & general medical facility on the outskirts of Kirkham, a small market town near Preston, Lancashire. Goods access is from an adjacent, mainly residential, street & visitor access is through the school grounds.

Checklist section	Category score		Score descriptor
1. Care about <b>Appearance</b>	7	/10	1 Gross Failure
2. Respect the <b>Community</b>	8	/10	2 Failure
3. Protect the <b>Environment</b>	7	/10	3 Major non compliance
4. Secure everyone's <b>Safety</b>	8	/10	4 Minor non compliance
5. Value their <b>Workforce</b>	7	/10	5 Compliance
<b>Total score</b>	<b>37</b>	<b>/50</b>	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)

### Executive summary

There is a very pleasing overall impression of a well-managed site, generally achieving very good levels of performance across the whole of the CCS Code of Considerate Practise, & with one or two examples of even higher standards reflected in the above scores.

Site set-up & presentation compares very favourably with that of other operators engaged on similar works &, overall, a very positive impression of the undertaking is presented to those on & about the boundaries.

The site is attentive to the nature of adjoining operations & the wider neighbourhood, & maintains positive relationships with all those in the immediate locality; sponsorship of a local scout football team will promote local goodwill, further opportunities for site related local outreach, if identified & adopted, will reinforce a positive & lasting legacy in the wider community, & confirm the commitment to raising industry image.

There is an undoubted commitment to environmental performance management which could be enhanced by wider communication of corporate &/or site related waste, CO<sub>2</sub> & resource targets/performance, to reinforce the company's values & commitment to sustainable construction to the workforce, visitors & general public; identification & creation of support for the wider local ecology will also enrich positive environmental performance.

The absence of reportable incident or injury supports progressive promotion of safe systems of working; measures to raise awareness of poor road statistics associated with construction related transport complement site safety management & show support for the on-going industry campaign to encourage the protection of the general public from construction related traffic incidents off site.

Welfare facilities are adequate & again compare favourably with those of other sector operators, although there is scope to expand one or two aspects of site welfare for the comfort & wellbeing of the workforce; a culture of workplace respect & workforce engagement is evident.

Various discussion points are highlighted overleaf, & further information is available on the CCS website to assist Considerate Constructors who are striving to achieve standards beyond statutory minimum requirements, consistent with the core aims & values of the industry.

Thanks to Dominic & his colleagues for their hospitality, preparation & contribution to this assessment. A second visit will be due in the summer when attention to the matters highlighted overleaf, & to other opportunities & initiatives yet to be explored, could be recognised by the reporting of even higher levels of performance.

### Innovative activities

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|----------------|--|
| 1. Appearance  |  |
| 2. Community   |  |
| 3. Environment |  |
| 4. Safety      |  |
| 5. Workforce   |  |

*While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.*

<b>Monitor name</b>	Ray MacDonald
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# Considerate Constructors Scheme

## Monitor's Site Report - Detailed summary of findings



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<b>Site ID number</b>	83713	<b>Visit no.</b>	1
<b>Visit date</b>	08/01/2015		

<b>1. Care about Appearance</b>	<b>7</b>	<b>/10</b>
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The site is enclosed by solid panel hoardings decorated in a new corporate style. A separate recessed goods entrance allows delivery vehicles to stand off the road; both site access points are very well defined & securely gated. An existing portion of a former car park has been retained within the site perimeter to provide hardstanding for parking etc; other work is in progress to provide a hard service road which will contribute to site traffic management. **There is a prevailing impression of surface water & mud across the active work area & goods handling zone, which is subject to constant pumping, but which is contributing to run-off beyond the site perimeter.** Accommodation units are discreetly sited away from the residential boundary, & barricaded walkways are formed within the compound. There is a cover up dress code; only brands associated with the project are allowed; a very positive impression of the undertaking is portrayed. Pre-award briefings, induction, displayed rules & other notices convey expected standards of housekeeping & presentation; the site management team monitors site conditions, litter etc; a road sweeper is deployed twice daily to maintain the adjacent streets clean. Ample site parking is available within the boundaries; operatives must not impede or obstruct the needs of residents & others on adjacent streets. A smoking shelter is provided; smoking is prohibited elsewhere about the site & smoking rules apply equally to use of e-cigarettes. Key operatives undertake routine housekeeping by reference to duty lists; a cleaner attends to accommodation units daily. Corporate model & brand is conspicuously promoted, & standards are upheld by a compliant workforce.

<b>2. Respect the Community</b>	<b>8</b>	<b>/10</b>
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Letters have been posted locally; the SM maintains personal contact with those most affected by the works, especially the staff of adjacent facilities. There is a well-developed TMP; goods & deliveries avoid local peak traffic & school activity, & are received within the enclosed site; roadside parking of contractors' vehicles is prohibited. Best use is made of local personnel, labour & businesses. CCS is promoted via induction (Operatives' hand-outs are provided), in newsletters & by good displays of a range of Scheme materials; site performance details are exchanged & sites are supported by HO staff; the SM retains a site CCS folder. The location, conventional operations & background traffic limit the risk of impact from site related noise & vibration; work close to boundaries with potential to impact on residents is programmed to suit their expectations; there are enforced controls on working times consistent with the nature of the school, surgery & the residential neighbourhood. No radios are allowed & mobile phones are subject to responsible use away from active work areas; photography is subject to site procedures. 3rd party comments are managed according to corporate processes; a CCS log sheet is also used for monitoring 3<sup>rd</sup> party comments. The Contractor has entered into a 2 year sponsorship of the local Scout football team; **other opportunities to engage further with the wider local community, with a view to creating a lasting positive impression of the industry, will be further explored; reference to [civicvoice.org.uk](http://civicvoice.org.uk) may be helpful.**

<b>3. Protect the Environment</b>	<b>7</b>	<b>/10</b>
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An Enviro-policy statement & associated documents are displayed. Pre-start enviro- surveys & Risk registers were formulated; except for tree removals, which were subject to specialist attention & timing, there are no site specific eco-issues. The company has several enviro- related accreditations & positively subscribes to & promotes ESOS. Site waste is effectively managed; site segregation is used & skips are located in fenced enclosures; recycling performance information is displayed in the site office. Site related energy, water & CO<sub>2</sub> performance is also monitored; a number of measures & devices are employed to control use & waste site of resources & CO<sub>2</sub> emissions - **conspicuous display of waste, water, energy & CO<sub>2</sub> performance data could encourage workforce co-operation & promote corporate values to operatives, visitors & the wider public.** Noise & vibration is monitored to ensure no adverse impact in the local vicinity. There is a fuel management policy; no fuel is stored on site; spill kits, drip trays & fire-fighting equipment are provided. There is a project budget for enviro- related goodwill works & **opportunities for creating a positive contribution to the wider local natural environment will be explored & developed; the site could explore the prospects of promoting/sponsoring Eco Schools England - see [eco-schools.org.uk](http://eco-schools.org.uk); see also - [woodlandtrust.org.uk/en/moretreesmoregood](http://woodlandtrust.org.uk/en/moretreesmoregood), [support.canalrivertrust.org.uk/get-involved](http://support.canalrivertrust.org.uk/get-involved), & [wildlifetrusts.org/how-you-can-help](http://wildlifetrusts.org/how-you-can-help).**

<b>4. Secure everyone's Safety</b>	<b>8</b>	<b>/10</b>
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A wide range of safe systems & emergency plans are in place. A&E details are suitably posted & 1<sup>st</sup> Aiders' names are displayed; all are indicated at induction. A securely gated perimeter fence isolates the public from the works. Best standards of H&S performance are promoted, from pre-award, through inductions, daily start briefings & TB talks; a live hazard board & other notices are displayed; positive engagement with the workforce encourages near miss reporting & feedback. There is a corporate safety group which includes workforce representation & a new 'Safe Place' logo has been adopted by group consensus for display on site notices etc; collaboration in behavioural change is encouraged. Corporate systems apply to the recording & investigation of all site related incidents. Alerts, lessons learnt & other more general H&S bulletins & notices are widely circulated; the SM is attentive to any language or other impairments to communication with the workforce. The Company promotes cycle safety awareness through a variety of measures. CSCS cards are sought from visitors & delivery drivers; medical circumstances & contact details are also sought & recorded on site; **the site may consider promoting the use of ICE hat sleeves - see [workersafetyvid.com](http://workersafetyvid.com), & inclusion of information in mobile phones for 1<sup>st</sup> responder's use in case of emergency - see [snopes.com/crime/prevent/icephone.asp](http://snopes.com/crime/prevent/icephone.asp);** visitors are invited to provide medical & contact details for use in an emergency. There is a robust D&A policy with associated testing provisions.

<b>5. Value their Workforce</b>	<b>7</b>	<b>/10</b>
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Quality systems include an equal opportunities policy, with various measures adopted to promote respect & fairness from/to all; induction refers to inappropriate language use. Operatives' core skills, & training needs for directly employed operatives, are routinely collated & supervised from HO - details are available to the SM for information & reference; opportunities for training, work experience & personal development are corporately promoted. Occupational health & lifestyle, with references to Construction Industry Helpline, are included in induction, covered by TB talks & site notices; there is a corporate programme of 12nr health related topics per year, with specialist speakers attending sites where appropriate. CSCS cards are required from operatives & medical circumstances & emergency contact details are also sought & recorded on site. Adequate welfare facilities are provided; **there are no shower or personal lockers provided,** but the SM can provide secure storage of personal possessions if sought. The workforce supports the contractor in maintaining welfare accommodation to a good standard of housekeeping & cleanliness awareness is promoted. No special facilities for religious or cultural needs have been required, but would be arranged after due enquiry. The site team promotes a team spirit & maintains regular dialogue with an established, familiar workforce; positive interaction is encouraged.

<b>Overall score</b>	<b>37</b>	<b>/50</b>
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*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate bold italic statements will indicate where improvements can be made.*